Q. Can you confirm that you have business continuity plans in place in the case of office closures?

Yes. We can assure our customers that DataVisor has had a comprehensive Business Continuity Plan since our inception. It is a living, evolving document that is continuously reviewed, and it factors in the current COVID-19 outbreak.

Q. Have you any concerns relating to your ability to support your customers in the event that your staff are unable to access their local office or business continuity site for a prolonged period?

As an AI, Cloud-Based SaaS company, with geographically dispersed support teams and a substantial remote workforce, DataVisor is particularly well-suited and prepared to manage business continuity challenges. Our very structure is designed to ensure that our service remains available to our customers during disruptive events and circumstances of this nature. Our business continuity planning also ensures we will have open channels for timely communications with our customers, employees, and other stakeholders.

Q. Can you please advise how you will alert us to any changes to your status, should such changes occur?

DataVisor has technical support teams that are geographically dispersed covering the USA, EMEA, and APAC.

Q. Has your organization taken precautions to mitigate the spread of COVID-19?

Yes. Among the efforts we've implemented are the following:
- Heightened sanitation best practices in high-touch spaces; deep cleaning of our offices.
- Encouraging social distancing; encouraging/enabling remote work for employees.
- Restrictions on all non-essential travel.
- Restrictions on in-person events/conferences.

Q. Do you have procedures for communication with your customers, your suppliers and essential staff if you incur an impact?

Yes. While we do not foresee any impact to the ongoing delivery of our services due to COVID-19 at this time, we have procedures in place to ensure that we can keep our services and support available to all our global customers, and that we can communicate any changes promptly. Our staff are geographically dispersed and able to successfully work remote. Our cloud-based model ensures we can operate without any service disruptions.

Q. For employees that may have had exposure, have steps within your organization been taken to quarantine them for a specific duration? Is there currently an impact to any of your organization's locations? If yes, describe which recovery strategies your organization has activated and the effectiveness.

Our employees are instructed to follow the CDC's guidelines for self-isolation and quarantine if they suspect that they may have been exposed to COVID-19 or are manifesting similar symptoms.

Q. DataVisor is headquartered in Mountain View, CA. It seems there are a higher number of confirmed cases in California than many other states. What will the impact be on your operations, seeing that's where your top executives have offices?

We are monitoring all developments on an ongoing basis, both globally and here in Mountain View, CA. We are experiencing no impact at this time, and we do not expect any impact to our operations in the foreseeable future. Should any changes occur, they will be communicated promptly to our customers.

Q: What expectations have you set with employees, prospects, customers and partners with respect to air travel, conferences and face to face meetings?

We are currently instructing all employees to work from home through the end of March. No outside visitors are being invited into the DataVisor offices during this timeframe. No international air travel is permitted for internal meetings, and international travel for customer or partner meetings is subject to executive approval. 'At risk' countries (as defined by CDC) are off-limits.